Vitalité Health Network

Performance report (March 2025)

1.0 Health Outcomes

	Benchmark	Target	Results	Quaterly trend	Annual trend
1.1 Hospitalization rate for ambulatory care sensitive conditions (hospitalization per 100,000 people)	275	275	208	+	+
1.2 Percentage of hip and knee surgeries performed within 182 days	85.0 %	85.0 %	67.2 %	—	+
	75.0 %	75.0 %	59.7 %	—	+
1.3 On-time surgeries – cancer (Within 6 weeks and within 3 months)	74.0 %	74.0 %	79.7 %	+	+
	76.0 %	76.0 %	67.2 %	—	+
1.4 Percentage of surgeries waiting more than 365 days	0 %	0 %	6.5 %	+	—

2.0 Patient and Family Experience

	Benchmark	Target	Results	Quaterly trend	Annual trend
2.1 Percentage of level 4 and 5 patients with a primary health care provider visiting the emergency department	30.2 %	30.2 %	57.1	—	+
2.2 Rate of repeat hospital stays due to mental illness – Adults and Youth	27.5	10	8	+	NA
	20	10	5	O	NA
2.3 Percentage of alternate level of care patients hospitalized in acute care beds	20.3 %	20.3 %	26.7 %	+	+

3.0 Employee Experience

	Benchmark	Target	Results	Quaterly trend	Annual trend
3.1 Turnover rate	7.3 %	7.3 %	5.8	+	—
3.2 Average number of paid sick days per employee	11.5	11.5	12.1	+	+
3.3 Work accident rate with lost time	3.5	3.5	3.0	—	—
3.4 Vacant positions (permanent positions)	10 %	10 %	10.4 %	—	O

4.0 Organizational Excellence

	Benchmark	Target	Results	Quaterly trend	Annual trend
4.1 Actual versus CIHI expected lenght of stay ratio	1.00	1.00	1.04	+	—
4.2 Overall hospital readmission rate	9.0	9.0	6.6	+	+
4.3 Variance in actual spending on operating budget	0 %	+/- 1%	- 14.4 %	—	—

Results: 🟥 Fails to meet target 🟧 Meets target (+/- 5%) 🟩 Better than target

Trend: + positive - Negative O Stable

1.1 Hospitalization rate for ambulatory care sensitive conditions

Indicator showing hospitalizations for conditions that could have been prevented by better management by primary health care.

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2025-02-28

Hospitalization for ambulatory care sensitive conditions is considered a measure of access to appropriate primary care. While not all admissions for these conditions are preventable, it is assumed that appropriate ambulatory care could prevent the onset of this type of disease or condition, help control an acute care episodic disease or condition, or help manage a chronic condition or disease.

Precision

There are 7 favourable conditions: COPD, angina, asthma, diabetes, hypertension, heart failure, epilepsy Excludes those aged 75 and older Excludes deaths

Formula

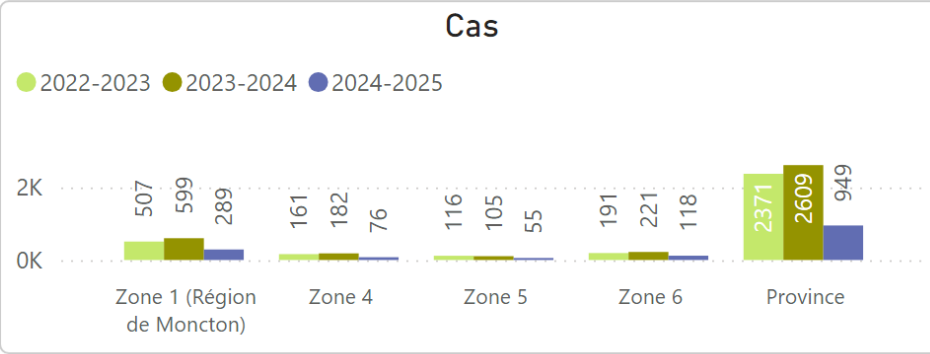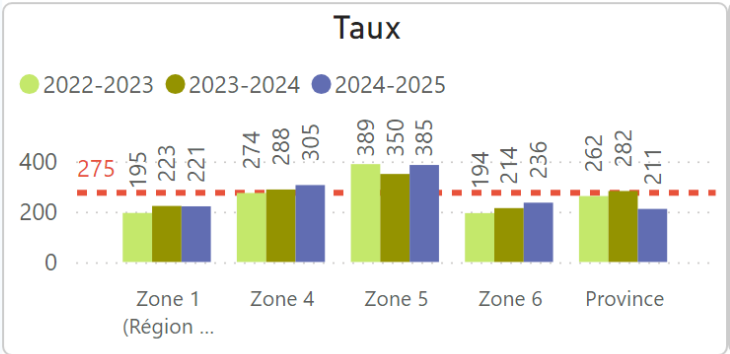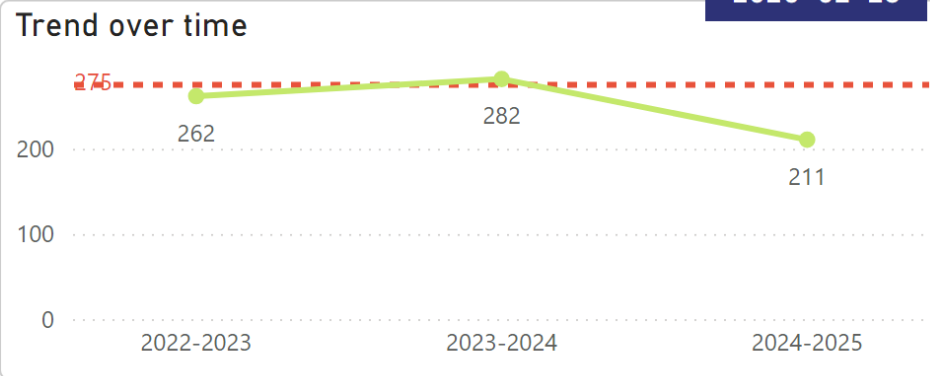$\sum$ Total number of cases over 12 months / Area population

Leadership
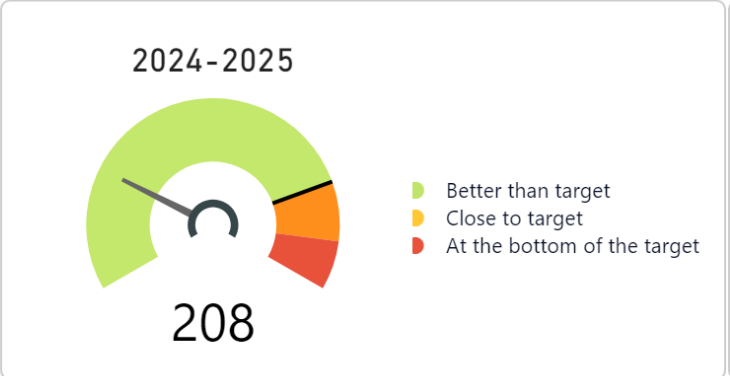
Patrick Parent et Jenny Toussaint

Data source

CIHI

Unit of measurement

Crude rate per 100,000 inhabitants

Direction

Reduction sought

Target

275/100,000 (CIHI, Canadian result (2022-2023)

2024-2025

208

- ● Better than target
- ● Close to target
- ● At the bottom of the target

Trend over time

275 / 275

262   282   211

2022-2023   2023-2024   2024-2025

Taux

● 2022-2023 ● 2023-2024 ● 2024-2025

275

| | 195 | 223 | 221 | 274 | 288 | 305 | 389 | 350 | 385 | 194 | 214 | 236 | 262 | 282 | 211 |

Zone 1 (Région ...)   Zone 4   Zone 5   Zone 6   Province

Cas

● 2022-2023 ● 2023-2024 ● 2024-2025

| 507 | 599 | 289 | 161 | 182 | 76 | 116 | 105 | 55 | 191 | 221 | 118 | 2371 | 2609 | 949 |

Zone 1 (Région de Moncton)   Zone 4   Zone 5   Zone 6   Province

| Année | 2022-2023 | | | | | 2023-2024 | | | | | 2024-2025 | | |
Zone	T1	T2	T3	T4	Total	T1	T2	T3	T4	Total	T1	T2	Total
Zone 1 (Région de Moncton)	233	138	195	213	**195**	202	214	232	242	**223**	193	250	**221**
Zone 4	245	230	293	328	**274**	278	307	276	292	**288**	328	283	**305**
Zone 5	540	362	276	377	**389**	386	254	409	350	**350**	469	302	**385**
Zone 6	179	186	224	187	**194**	238	183	210	225	**214**	283	188	**236**
Province	308	206	246	288	**262**	274	281	282	290	**282**	213	208	**211**

Data not available for Vitalité because zone 1 includes data for Moncton City and Beauséjour

1.2 Percentage of hip and knee surgeries performed within 182 days

Indicator that shows our ability as a Network to perform hip and knee surgeries within the timelines recommended in best practices.

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English Français

2025-02-28

Description

ℹ️ This indicator helps assess access to surgical services by Network clients

Precision

None

Formula

Σ Number of hip and knee surgeries completed on time/Total number of hip and knee surgeries completed X 100

Leadership

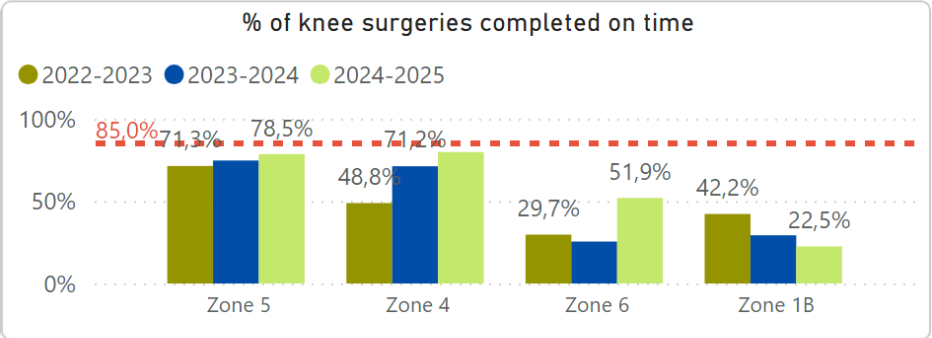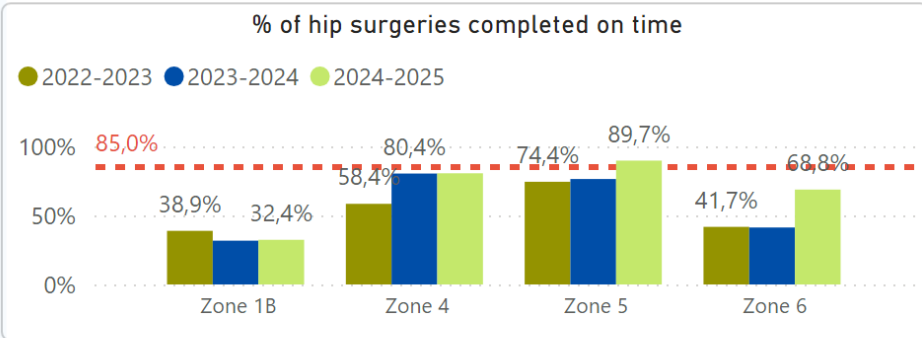Dre.Natalie Banville

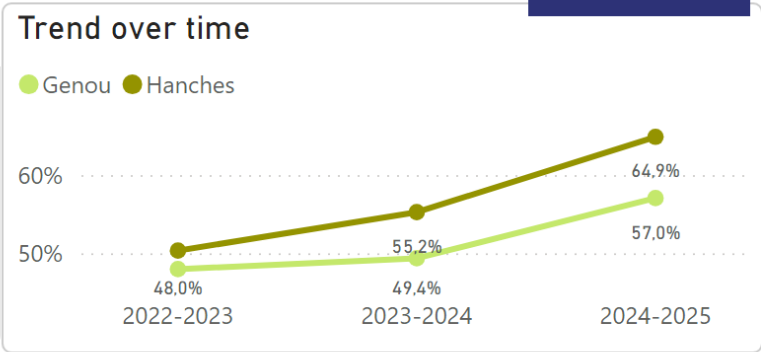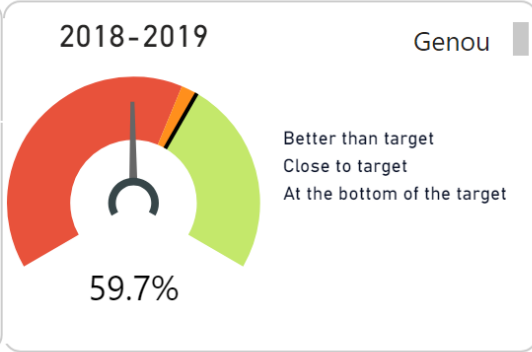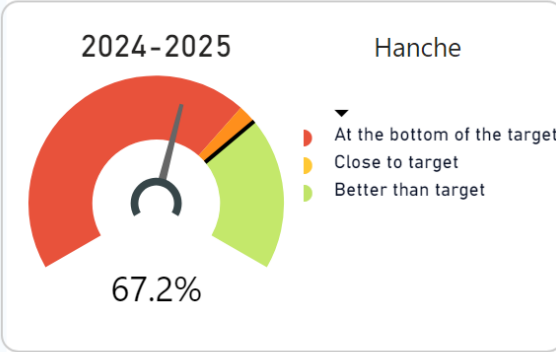**Data source**

Surgical Access Registry

Unit of measurement

Percentage

Direction

Increase sought

Target

Canadian reference proposed by CIHI (2023): 85% for hips and 75% for knees

2024-2025 — Hanche

67.2%

- 🔴 At the bottom of the target
- 🟠 Close to target
- 🟢 Better than target

2018-2019 — Genou

59.7%

- Better than target
- Close to target
- At the bottom of the target

Trend over time

🟢 Genou 🟤 Hanches

Year	Hanches	Genou
2022-2023	50% area	48,0%
2023-2024	55,2%	49,4%
2024-2025	64,9%	57,0%

% of hip surgeries completed on time

🟤 2022-2023 🔵 2023-2024 🟢 2024-2025

Target line: 85,0%

Zone 1B	38,9%	32,4%
Zone 4	58,4%	80,4%
Zone 5	74,4%	89,7%
Zone 6	41,7%	68,8%

% of knee surgeries completed on time

🟤 2022-2023 🔵 2023-2024 🟢 2024-2025

Target line: 85,0%

Zone 5	71,3%	78,5%
Zone 4	48,8%	71,2%
Zone 6	29,7%	51,9%
Zone 1B	42,2%	22,5%

% of hip surgeries completed on time

Année	2023-2024					2024-2025			
Zone	T1	T2	T3	T4	Total	T1	T2	T3	Total
Zone 1B	51,4%	27,8%	23,1%	26,4%	31,7%	23,5%	33,3%	38,6%	32,4%
Zone 4	60,0%	84,2%	96,0%	84,8%	80,4%	80,6%	80,0%	80,8%	80,6%
Zone 5	76,2%	92,0%	63,6%	77,8%	76,4%	95,2%	85,7%	89,7%	89,7%
Zone 6	45,2%	40,7%	38,1%	40,0%	41,3%	45,5%	87,5%	76,9%	68,8%
Vitalité	56,4%	61,8%	52,5%	52,4%	55,2%	58,3%	69,9%	67,2%	64,9%

% of knee surgeries completed on time

Année	2023-2024					2024-2025			
Zone	T1	T2	T3	T4	Total	T1	T2	T3	Total
Zone 1B	50,0%	50,0%	13,9%	23,4%	29,3%	19,6%	27,6%	22,2%	22,5%
Zone 4	55,1%	68,3%	80,0%	89,3%	71,2%	87,1%	77,8%	74,2%	79,8%
Zone 5	76,7%	84,4%	72,5%	67,2%	74,7%	86,0%	78,2%	70,5%	78,5%
Zone 6	16,4%	28,8%	30,3%	25,8%	25,5%	30,8%	65,8%	69,1%	51,9%
Vitalité	49,0%	56,6%	49,5%	44,4%	49,4%	49,1%	65,1%	59,7%	57,0%

1.3 On-time surgeries - cancer

Indicator that shows our ability as a Network to perform cancer surgeries within the timelines recommended in best practices.

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English | Français

2025-02-28

Description

This indicator helps assess access to surgical services by Network clients

Precision

Wait times for cancer surgeries are 42 days (3 weeks) or 84 days (3 months).

Formula

Number of cancer case surgeries performed on time / Total number of cancer case surgeries

Leadership

Dre.Natalie Banville
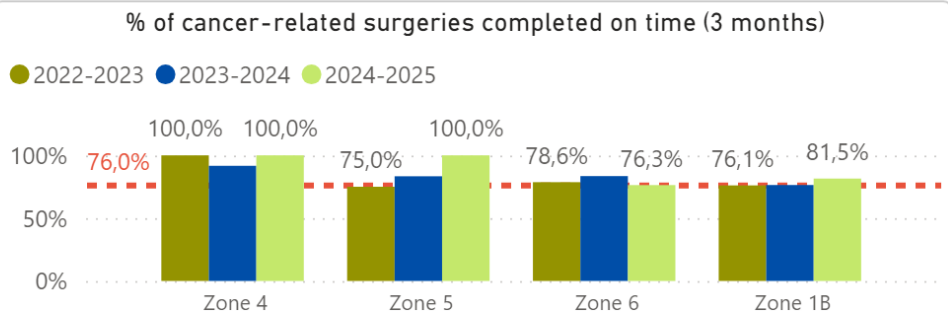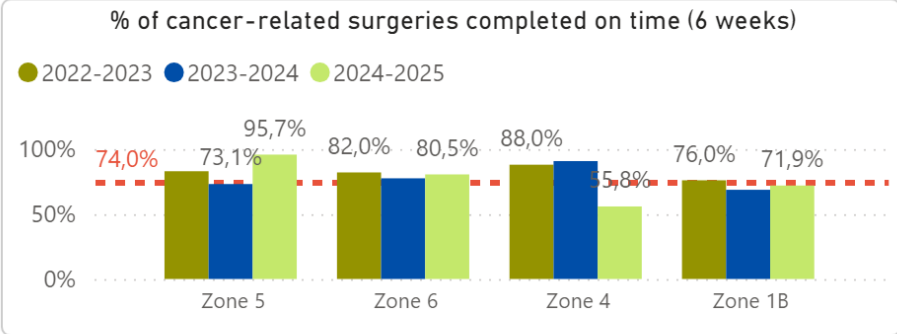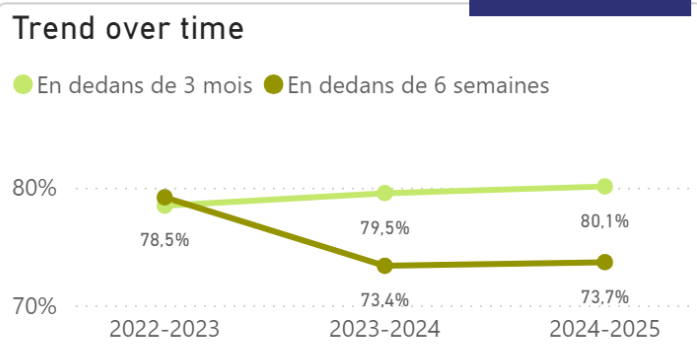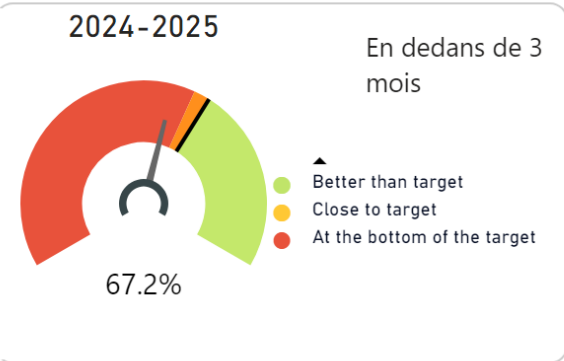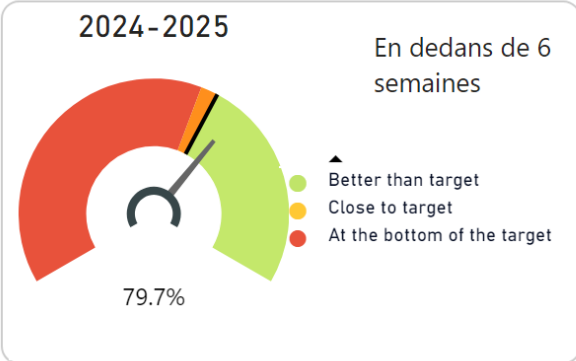
Data source

Surgical Access Registry

Unit of measurement

Number and Percentage

Direction

Increase sought

Target

Health council (Q2 2023) 74% for 6 weeks and 76% for 3 months

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2024-2025 — En dedans de 6 semaines

79.7%

- Better than target
- Close to target
- At the bottom of the target

2024-2025 — En dedans de 3 mois

67.2%

- Better than target
- Close to target
- At the bottom of the target

Trend over time

- En dedans de 3 mois
- En dedans de 6 semaines

	2022-2023	2023-2024	2024-2025
En dedans de 3 mois	78.5%	79.5%	80.1%
En dedans de 6 semaines		73.4%	73.7%

% of cancer-related surgeries completed on time (6 weeks)

2022-2023 ● 2023-2024 ● 2024-2025 ●

74,0%

Zone	2022-2023	2023-2024	2024-2025
Zone 5		73,1%	95,7%
Zone 6	82,0%		80,5%
Zone 4	88,0%		55,8%
Zone 1B	76,0%		71,9%

% of cancer-related surgeries completed on time (3 months)

2022-2023 ● 2023-2024 ● 2024-2025 ●

76,0%

Zone	2022-2023	2023-2024	2024-2025
Zone 4	100,0%		100,0%
Zone 5	75,0%		100,0%
Zone 6	78,6%		76,3%
Zone 1B	76,1%		81,5%

% of cancer-related surgeries completed on time (6 weeks)

Année	2023-2024					2024-2025			
Zone	T1	T2	T3	T4	Total	T1	T2	T3	Total
Zone 1B	60,9%	54,8%	81,1%	77,4%	68,7%	81,0%	59,3%	74,0%	71,9%
Zone 4	84,2%	91,1%	92,9%	94,6%	90,7%	98,4%	18,7%	92,1%	55,8%
Zone 5	65,1%	74,4%	82,2%	70,6%	73,1%	98,4%	94,3%	93,2%	95,7%
Zone 6	89,0%	86,0%	69,0%	71,8%	77,5%	84,3%	75,3%	81,0%	80,5%
Vitalité	68,9%	67,6%	79,4%	76,8%	73,4%	86,4%	54,6%	79,7%	73,7%

% of cancer-related surgeries completed on time (3 months)

Année	2023-2024					2024-2025			
Zone	T1	T2	T3	T4	Total	T1	T2	T3	Total
Zone 1B	74,1%	72,5%	81,3%	78,3%	76,4%	91,5%	83,6%	68,2%	81,5%
Zone 4	100,0%	75,0%	100,0%	100,0%	91,7%	NaN	100,0%	NaN	100,0%
Zone 5	100,0%	100,0%	100,0%	0,0%	83,3%	NaN	100,0%	100,0%	100,0%
Zone 6	87,9%	92,3%	84,6%	70,0%	83,5%	71,9%	92,0%	63,2%	76,3%
Vitalité	80,0%	79,3%	84,0%	74,7%	79,5%	83,5%	86,7%	67,2%	80,1%

1.4 Percentage of surgeries waiting more than 365 days

English   Français

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For surgeries waiting, wait times are calculated for surgeries waiting as of the last day in each quarter from the date that the patient and surgeon agree to the surgery and the patient is ready to receive it. Wait time is calculated using data collected through the Surgical Access Registry. These statistics do not include emergency surgeries. Timeframes during which the patient was not available to have surgery are excluded from wait time calculations.
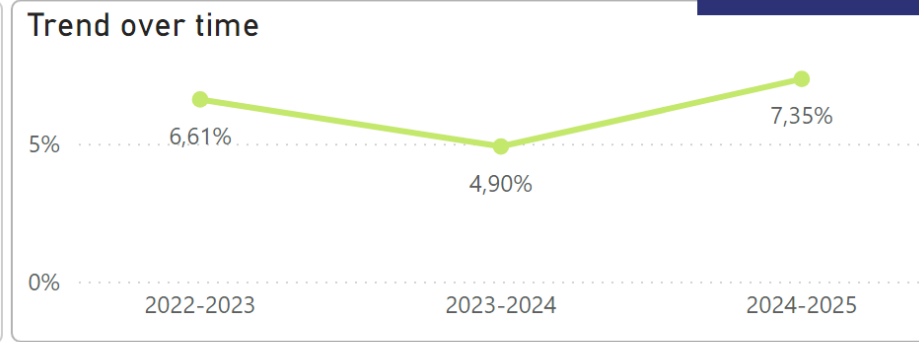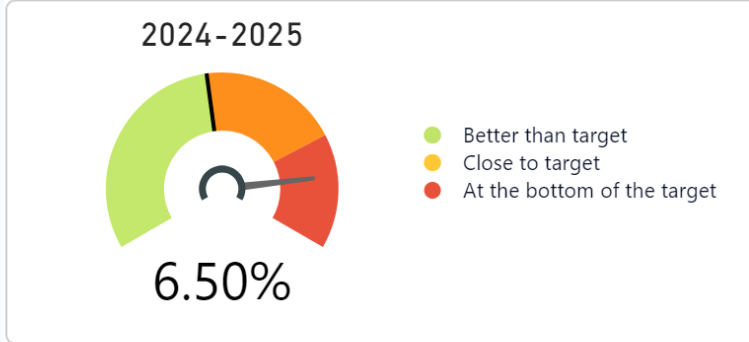
Formula
Number of surgeries waiting more than 12 months / Total surgeries waiting
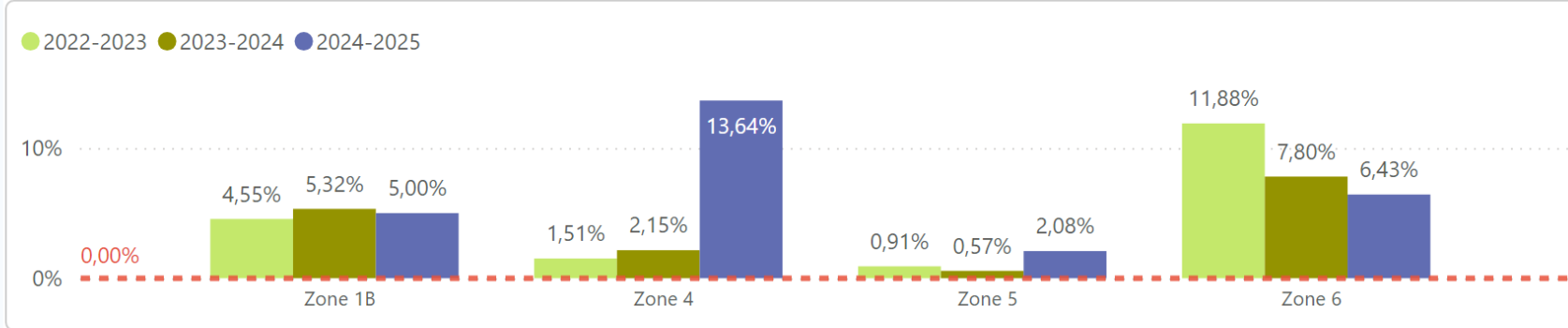
Leadership
Dre.Natalie Banville

Categories are grouped and divided according to the number of months > 365 days

Data source
Surgical Access Registry

Unit of measurement
Percentage

Direction
Reduction sought

Target
0% based on best practices (2023)

2024-2025

6.50%

- Better than target
- Close to target
- At the bottom of the target

Trend over time

6,61%   4,90%   7,35%

2022-2023   2023-2024   2024-2025

● 2022-2023 ● 2023-2024 ● 2024-2025

Zone 1B	4,55% 5,32% 5,00%
Zone 4	1,51% 2,15% 13,64%
Zone 5	0,91% 0,57% 2,08%
Zone 6	11,88% 7,80% 6,43%

Année	2022-2023					2023-2024					2024-2025			
Zone	T1	T2	T3	T4	Total	T1	T2	T3	T4	Total	T1	T2	T3	Total
Zone 1B	4,30%	5,25%	4,46%	4,15%	4,55%	4,98%	6,52%	5,23%	4,41%	5,32%	4,44%	6,08%	4,45%	5,00%
Zone 4	3,29%	1,21%	0,82%	0,87%	1,51%	0,61%	0,78%	2,54%	4,13%	2,15%	9,22%	19,10%	11,88%	13,64%
Zone 5	0,90%	0,88%	1,20%	0,65%	0,91%	0,00%	0,69%	2,13%	0,21%	0,57%	2,10%	1,61%	2,55%	2,08%
Zone 6	11,76%	13,56%	10,90%	10,72%	11,88%	8,04%	8,14%	7,99%	6,99%	7,80%	6,79%	6,45%	6,06%	6,43%
Vitalité	7,14%	7,89%	5,89%	5,31%	6,61%	4,49%	5,24%	5,12%	4,71%	4,90%	6,08%	9,38%	6,50%	7,35%
Horizon	14,91%	16,02%	16,10%	14,82%	15,46%	13,16%	12,66%	11,21%	11,32%	12,05%	12,87%	14,32%	14,40%	13,84%
Province	12,74%	13,74%	13,42%	12,50%	13,10%	11,11%	10,81%	9,79%	9,84%	10,36%	11,38%	13,10%	12,51%	12,31%

2.1 Percentage of level 4 and 5 visits to the emergency department

Indicator that indirectly shows the level of access to primary health care in a given region.

English | Français

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2025-02-28

This indicator reflects the percentage of level 4 and 5 visits to the Emergency Department. When visiting the Emergency Department, the acuity of the visit will be coded based on the Canadian Triage and Acuity Scale. Level 4 and 5 visits to the Emergency Department are considered less urgent.

Precision

Patients referred to the community or who leave without seeing the doctor are included in the indicator.

Formula
B - A Calendar days

Leadership
Dre Natalie Banville, Jenny Toussaint et Patrick Parent

Data source
Meditech (iPeople)
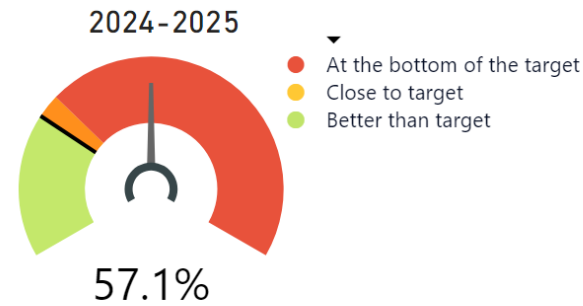
Unit of measurement
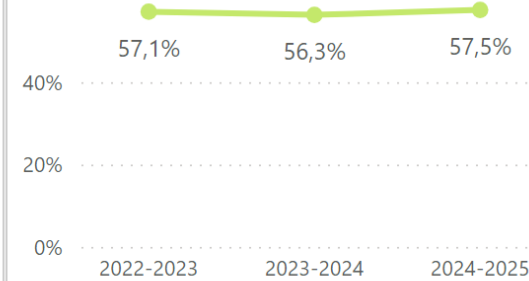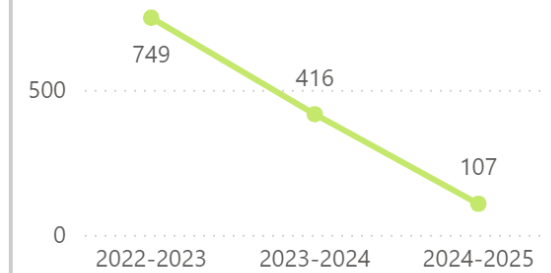Percentage

Direction
Reduction sought

Target
30.2% according to the NACRS average (2022-2023)

2024-2025

- At the bottom of the target
- Close to target
- Better than target

57.1%

Trend over time

57,1% 56,3% 57,5%

2022-2023 2023-2024 2024-2025

of patients referred to the community (Extra-mural, Doctor's Office, etc.)

749 416 107

2022-2023 2023-2024 2024-2025

● 2022-2023 ● 2023-2024 ● 2024-2025

Zone 1B: 52,4% / 51,8% / 50,2%
Zone 4: 60,7% / 60,6% / 63,7%
Zone 5: 47,5% / 48,2% / 50,3%
Zone 6: 60,7% / 59,1% / 60,8%
Target line: 30,2%
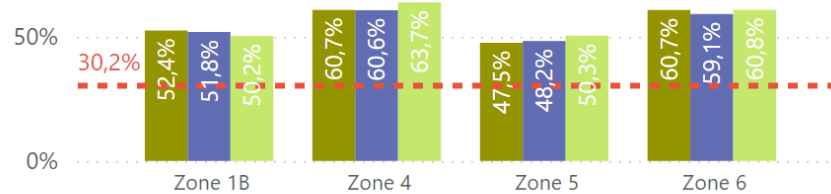
Number of emergency department visits (annualized)

● Visites 4 et 5 ● Total de visites

Total de visites: 173 489 / 185 442 / 192 845
Visites 4 et 5: 98 997 / 104 411 / 110 876

2022-2023 2023-2024 2024-2025

Année	2022-2023					2023-2024					2024-2025			
Zone	T1	T2	T3	T4	Total	T1	T2	T3	T4	Total	T1	T2	T3	Total
Zone 1B	53,5%	53,1%	52,0%	50,9%	**52,4%**	51,3%	54,0%	51,0%	51,0%	**51,8%**	52,1%	49,8%	48,8%	**50,2%**
Zone 4	60,2%	61,9%	60,8%	59,7%	**60,7%**	59,1%	59,3%	61,0%	62,9%	**60,6%**	64,0%	64,1%	63,1%	**63,7%**
Zone 5	50,2%	49,2%	46,4%	43,6%	**47,5%**	47,7%	49,2%	47,4%	48,5%	**48,2%**	50,4%	49,8%	50,8%	**50,3%**
Zone 6	62,6%	61,3%	61,3%	57,0%	**60,7%**	58,6%	60,1%	59,5%	57,9%	**59,1%**	59,7%	61,3%	61,3%	**60,8%**
Vitalité	**58,0%**	**58,1%**	**57,1%**	**54,9%**	**57,1%**	**55,6%**	**57,0%**	**56,2%**	**56,4%**	**56,3%**	**57,8%**	**57,6%**	**57,1%**	**57,5%**

No provincial data

2.2 Median Wait Time

English Français

2025-02-28

ℹ️ The median wait time the client waited to access One-At-Time Therapy service. Trending by RHA, Zone, Service Center and Target Group

Precision

Includes children and adults

Formula

Median day between (A) Incoming Referral: Received Date
(B) Delivered Service: Service Delivery Date
B - A Calendar days

Leadership

Patrick Parent et Rino Lang
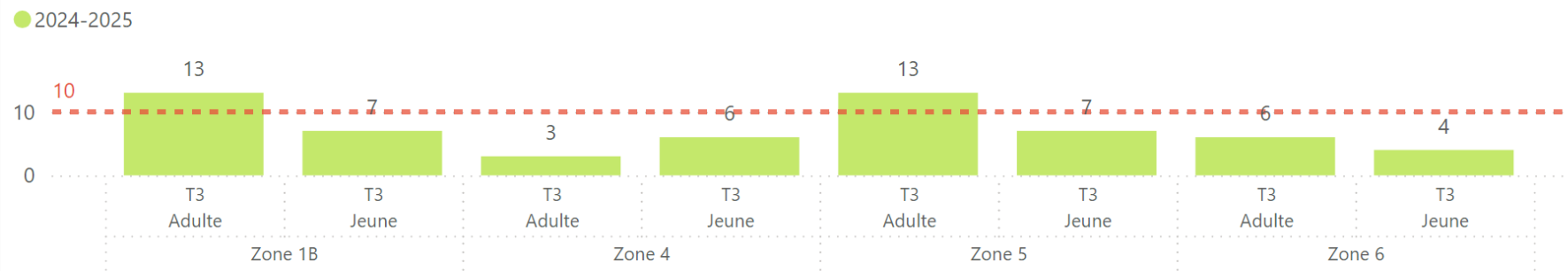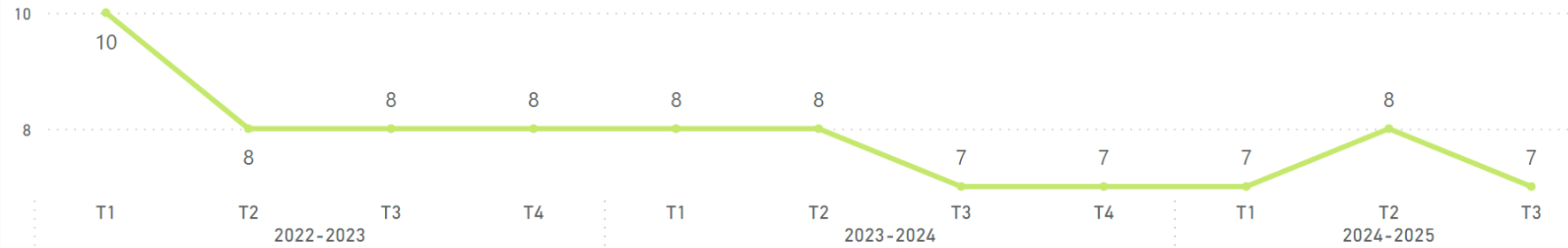
Data source

CSDS

Limite

None

Unit of measurement

Days

Direction

Reduction sought

Target

10 days or less

Trend over time

2024-2025

Année	2023-2024						2024-2025					
Trimestre	T2		T3		T4		T1		T2		T3	
Centre de service	Adulte	Jeune	Adulte	Jeune	Adulte	Jeune	Adulte	Jeune	Adulte	Jeune	Adulte	Jeune
Zone 1B	21	9	12	8	11	7	7	7	13	7	13	7
Zone 4	1	5	2	6	3	8	4	9	2	6	3	6
Zone 5	20	10	8	6	8	7	16	6	21	4	13	7
Zone 6	6	3	6	6	7	5	9	7	8	5	6	4
Vitalité	9	5	7	6	8	6	7	7	9	5	8	5

2.3 Percentage of alternate level of care patients hospitalized in acute care beds

Indicator that shows the percentage of acute care beds occupied by patients who would be able to receive care outside the hospital.

RÉSEAU DE SANTÉ vitalité ALTH NETWORK

English | Français

2025-02-28

This indicator reflects the percentage of alternate level of care patients in acute care beds. The vast majority of ALC days are associated with elderly people.

Precision
Acute care only

Formula
Number of NSA days /Total days over the same period

Jenny Toussaint

3M

None

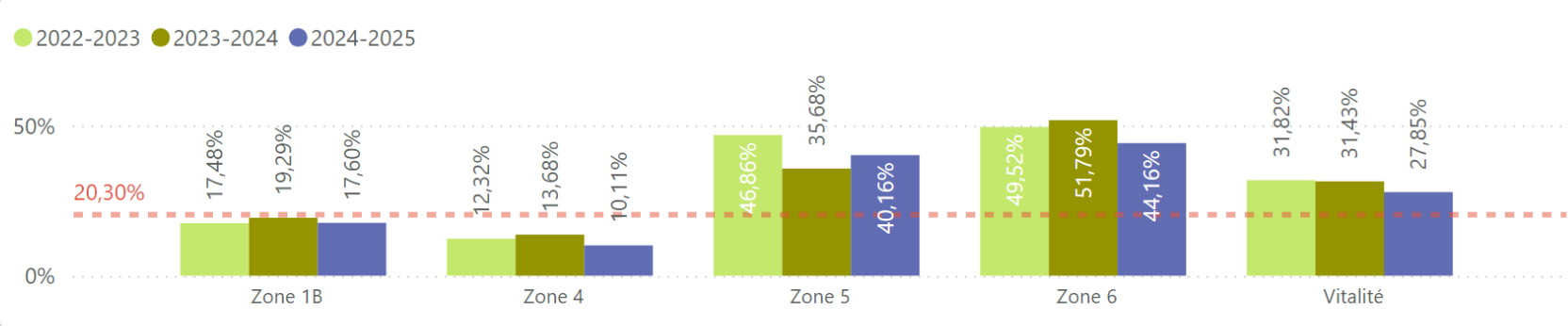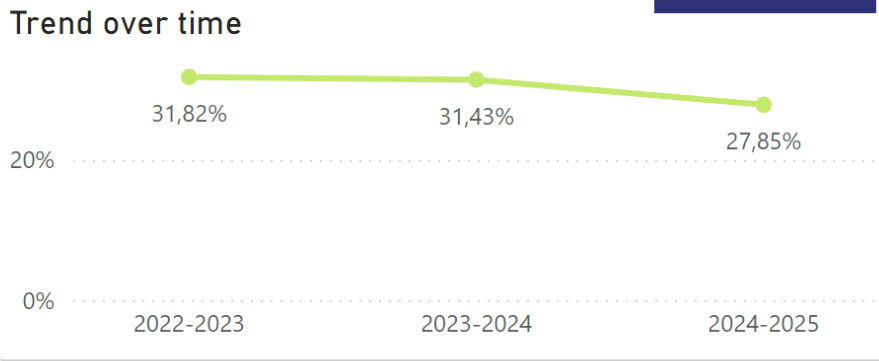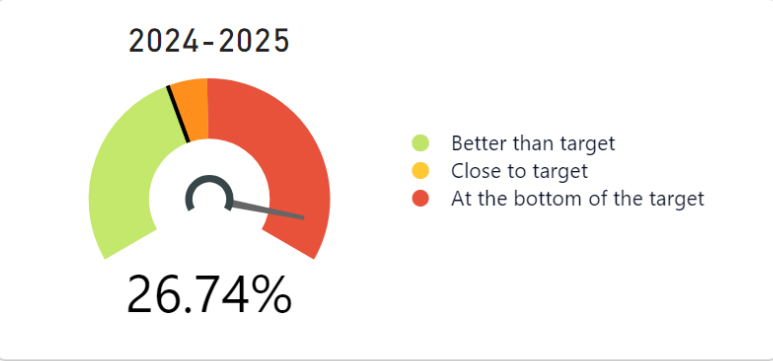Percentage

Reduction sought

Target
20.3% Your Health System,CIHI (New Brunswick 2022-2023)

2024-2025

26.74%

- Better than target
- Close to target
- At the bottom of the target

Trend over time

31,82% 31,43% 27,85%

20%

0%

2022-2023 2023-2024 2024-2025

● 2022-2023 ● 2023-2024 ● 2024-2025

Année	2022-2023					2023-2024					2024-2025		
Zone	T1	T2	T3	T4	Total	T1	T2	T3	T4	Total	T1	T2	Total
Zone 1B	8,28%	18,87%	20,46%	20,89%	**17,48%**	15,40%	23,22%	23,69%	13,74%	**19,29%**	20,34%	14,57%	**17,60%**
Zone 4	6,30%	11,47%	13,04%	17,63%	**12,32%**	15,69%	7,37%	18,97%	11,15%	**13,68%**	8,33%	11,80%	**10,11%**
Zone 5	31,48%	26,41%	59,49%	52,79%	**46,86%**	40,95%	24,34%	47,69%	28,77%	**35,68%**	38,50%	41,95%	**40,16%**
Zone 6	48,24%	44,20%	50,48%	54,39%	**49,52%**	52,84%	47,15%	50,76%	55,24%	**51,79%**	45,48%	42,73%	**44,16%**
Vitalité	25,62%	27,07%	35,88%	36,88%	**31,82%**	32,19%	27,92%	34,57%	30,59%	**31,43%**	28,89%	26,74%	**27,85%**

No provincial data

3.1 Turnover rate

RÉSEAU DE SANTÉ
vitalité
HEALTH NETWORK

2025-02-28

i Percentage representing the number of employees leaving the organization during the reporting period relative to the total number of employees in the organization at the end of the reporting period.

Precision

The turnover rate is annualized. It only takes into account permanent full-time and part-time positions.

Formula

$\sum$ Number of separations during the reference period/Total number of employees at the end of the reference period

Leadership

Frédéric Finn

Data source
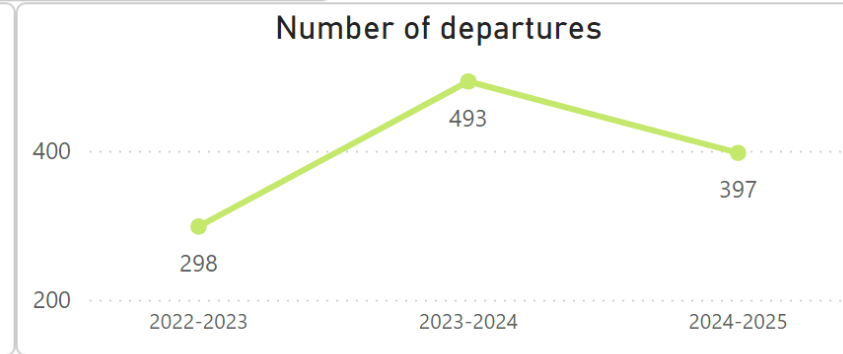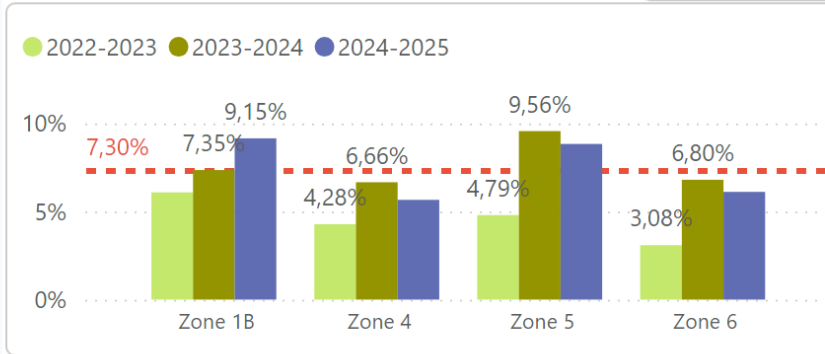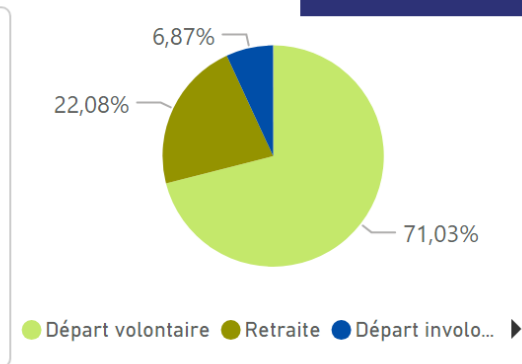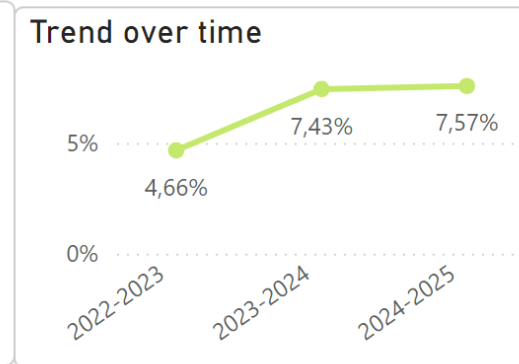
Meditech

Unit of measurement

Rate

Direction

Reduction sought

Target

7.3 % based on industry benchmark

2024-2025

5.76%

- ● Better than target
- ● Close to target
- ● At the bottom of the target

Trend over time

- 2022-2023: 4,66%
- 2023-2024: 7,43%
- 2024-2025: 7,57%

5%
0%

Pie chart:
- 6,87% Départ involo...
- 22,08% Retraite
- 71,03% Départ volontaire

● Départ volontaire ● Retraite ● Départ involo...

Bar chart (● 2022-2023 ● 2023-2024 ● 2024-2025), target line 7,30%:

- Zone 1B: 9,15% / 7,35%
- Zone 4: 6,66% / 4,28%
- Zone 5: 9,56% / 4,79%
- Zone 6: 6,80% / 3,08%

Number of departures

- 2022-2023: 298
- 2023-2024: 493
- 2024-2025: 397

Année	2022-2023					2023-2024					2024-2025			
Zone	T1	T2	T3	T4	Total	T1	T2	T3	T4	Total	T1	T2	T3	Total
Zone 1B	10,05%	3,92%	5,31%	5,10%	**6,08%**	7,59%	9,59%	6,20%	6,07%	**7,35%**	11,58%	9,73%	6,22%	**9,15%**
Zone 4	8,31%	3,27%	1,65%	3,93%	**4,28%**	6,19%	10,51%	2,83%	7,13%	**6,66%**	6,37%	6,23%	4,41%	**5,66%**
Zone 5	7,90%	3,24%	4,73%	3,28%	**4,79%**	9,12%	11,93%	8,65%	8,55%	**9,56%**	12,37%	7,99%	6,21%	**8,83%**
Zone 6	4,22%	2,43%	3,08%	2,62%	**3,08%**	5,20%	9,38%	5,89%	6,70%	**6,80%**	5,19%	7,29%	5,83%	**6,11%**
Vitalité	**7,69%**	**3,26%**	**3,88%**	**3,86%**	**4,66%**	**6,91%**	**10,10%**	**5,88%**	**6,86%**	**7,43%**	**8,92%**	**8,09%**	**5,76%**	**7,57%**

No provincial data

3.2 Average number of paid sick days per employee

Indicator that shows absenteeism of Network employees.

English Français

RÉSEAU DE SANTÉ
vitalité
HEALTH NETWORK

2025-02-28

This indicator reflects the average paid sick days per Vitalité Health Network employee. Absenteeism can be caused by problems with physical health, psychological health, the work environment and family situations.

Precision
None

Formula
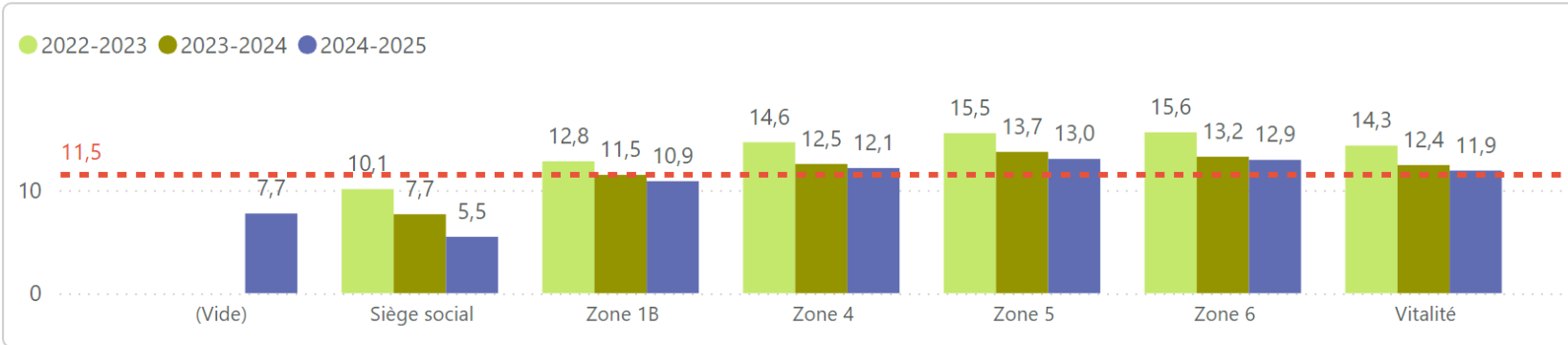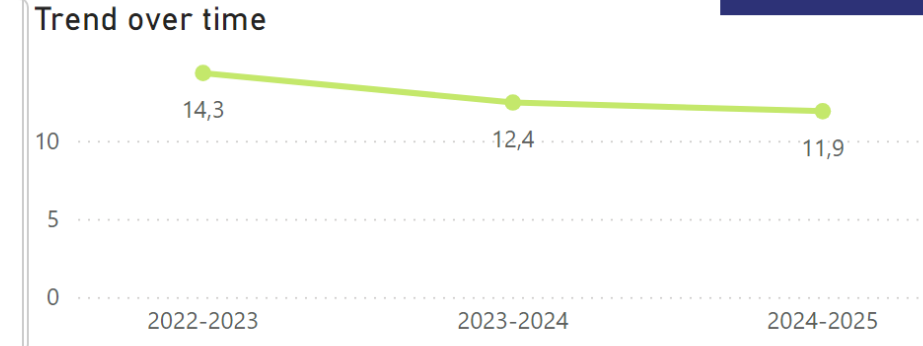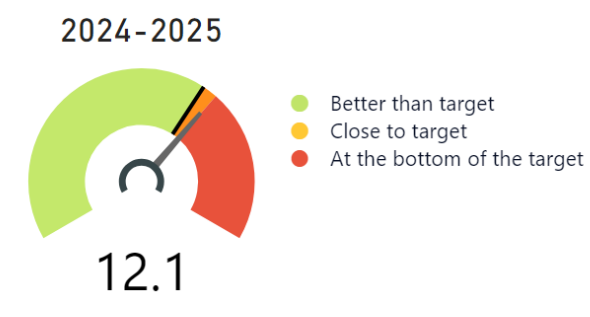Number of sick hours/Average number of permanent employees

Leadership
Frédéric Finn

Data source
Meditech

Limite
None

Unit of measurement
Days

Direction
Reduction sought

Target
11.5 days based on leadership team

2024-2025

12.1

- Better than target
- Close to target
- At the bottom of the target

Trend over time

14,3 · 12,4 · 11,9

10
5
0
2022-2023 — 2023-2024 — 2024-2025

● 2022-2023 ● 2023-2024 ● 2024-2025

(Vide)	Siège social	Zone 1B	Zone 4	Zone 5	Zone 6	Vitalité
7,7	10,1 / 7,7 / 5,5	12,8 / 11,5 / 10,9	14,6 / 12,5 / 12,1	15,5 / 13,7 / 13,0	15,6 / 13,2 / 12,9	14,3 / 12,4 / 11,9

11,5 (target line)

Année	2022-2023					2023-2024					2024-2025			
Zone	T1	T2	T3	T4	Total	T1	T2	T3	T4	Total	T1	T2	T3	Total
Siège social	9,4	11,4	13,3	6,6	**10,1**	8,7	7,4	7,6	7,1	**7,7**	4,5	5,5	6,3	**5,5**
Zone 1B	14,6	12,3	13,5	10,8	**12,8**	10,6	10,0	13,0	12,3	**11,5**	10,2	11,4	11,0	**10,9**
Zone 4	15,2	14,4	15,9	13,1	**14,6**	13,4	11,0	12,7	13,0	**12,5**	10,6	11,9	13,9	**12,1**
Zone 5	17,0	16,1	15,3	13,7	**15,5**	13,7	14,8	14,4	12,0	**13,7**	12,9	14,0	12,3	**13,0**
Zone 6	16,9	15,4	15,9	14,2	**15,6**	12,1	12,9	14,3	13,6	**13,2**	13,3	13,0	12,5	**12,9**
Vitalité	15,7	14,1	14,9	12,6	**14,3**	12,0	11,7	13,4	12,6	**12,4**	11,4	12,2	12,1	**11,9**

No provincial data

3.3 Work accident rate with lost time

Indicator that shows the frequency of workplace accidents.

English | Français

RÉSEAU DE SANTÉ
vitalité
HEALTH NETWORK

2025-02-28

This indicator reflects the frequency of lost-time accidents. It includes any accident in which an employee is absent during the shift following the accident.

2024-2025

3.0

- ● Better than target
- ● Close to target
- ● At the bottom of the target

Trend over time

3,7
2
2,3
0
2022-2023 | 2023-2024 | 2024-2025
2,8

Precision

None

Formula

(Number of accidents at work acec loss of time *200,000 hours)/Number of hours worked

Leadership

Frédéric Finn

Data source

Parklane and Meditech

Limite

None

Unit of measurement

Rate

Direction

Reduction sought

Target

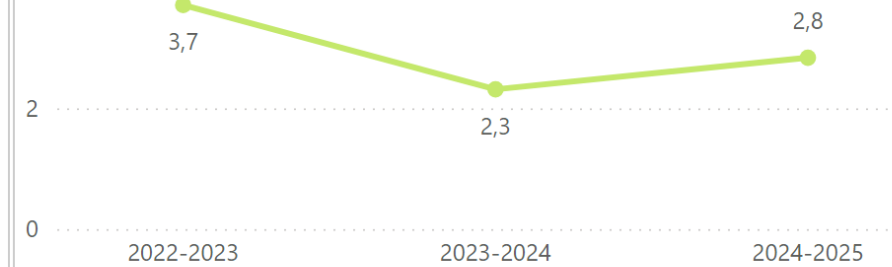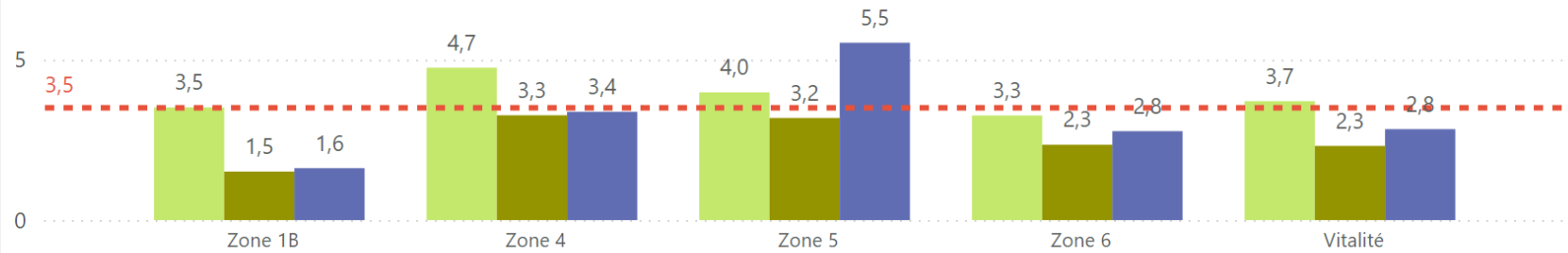3.5 determined by the Leadership Team

● 2022-2023 ● 2023-2024 ● 2024-2025

3,5

| Zone 1B | Zone 4 | Zone 5 | Zone 6 | Vitalité |
| 3,5 / 1,5 / 1,6 | 4,7 / 3,3 / 3,4 | 4,0 / 3,2 / 5,5 | 3,3 / 2,3 / 2,8 | 3,7 / 2,3 / 2,8 |

Année	2022-2023					2023-2024					2024-2025			
Zone	T1	T2	T3	T4	Total	T1	T2	T3	T4	Total	T1	T2	T3	Total
Zone 1B	4,2	2,5	3,5	3,8	**3,5**	1,3	1,3	1,1	2,3	**1,5**	2,2	0,8	1,8	**1,6**
Zone 4	4,0	4,7	5,8	4,4	**4,7**	4,4	1,4	4,0	3,3	**3,3**	3,1	2,5	4,5	**3,4**
Zone 5	5,3	4,2	3,5	2,9	**4,0**	3,2	2,4	4,4	2,7	**3,2**	7,2	5,6	3,7	**5,5**
Zone 6	1,8	5,7	2,4	3,2	**3,3**	1,7	1,5	3,2	2,8	**2,3**	2,3	2,6	3,4	**2,8**
Vitalité	3,6	4,1	3,6	3,6	**3,7**	2,3	1,5	2,7	2,7	**2,3**	3,2	2,3	3,0	**2,8**

No provincial data

3.4 Vacant positions (permanent positions)

Indicator that shows the percentage of positions posted without being filled.

English | Français

RÉSEAU DE SANTÉ
vitalité
HEALTH NETWORK

2025-02-28

Description

Percentage representing the number of vacant positions relative to the average number of positions in the organization for the reference period.

Precision
None

Formula
(Number of vacancies (period)/Total or average number of positions in the organization) X 100

Leadership
Frédéric Finn

Data source
Meditech

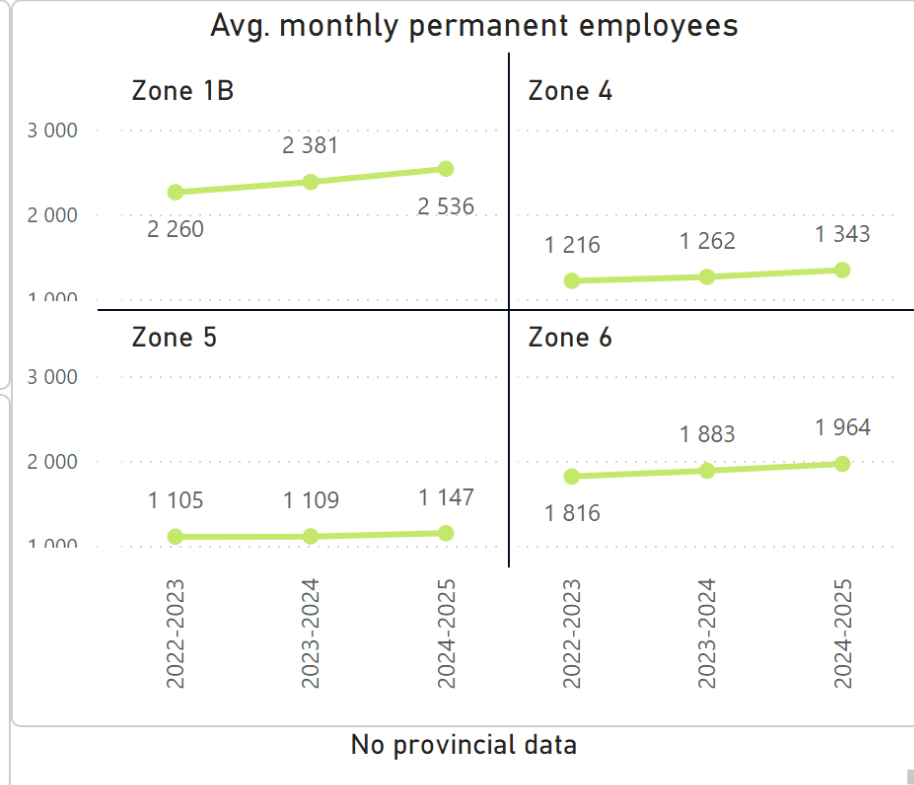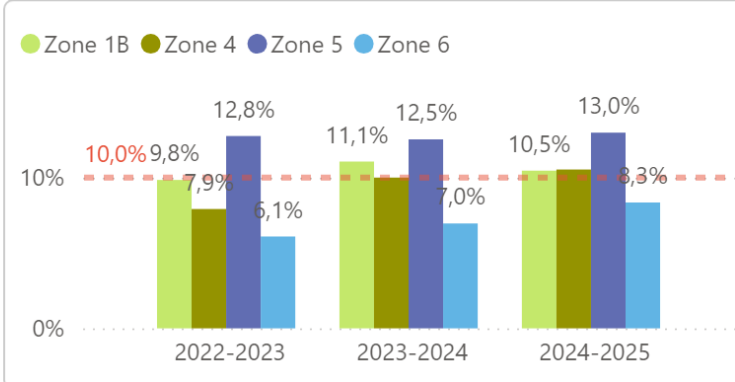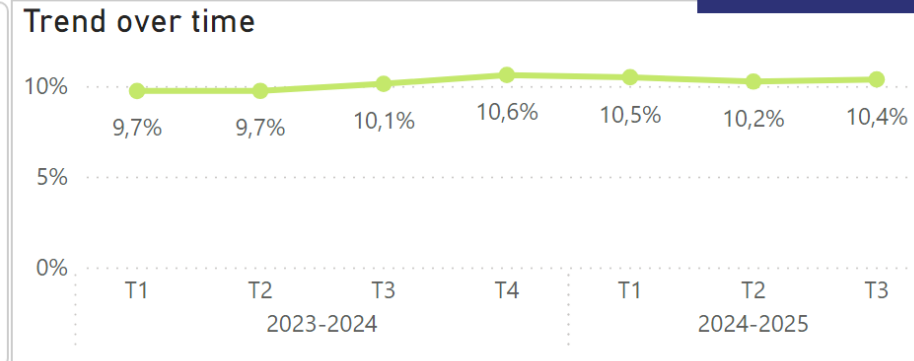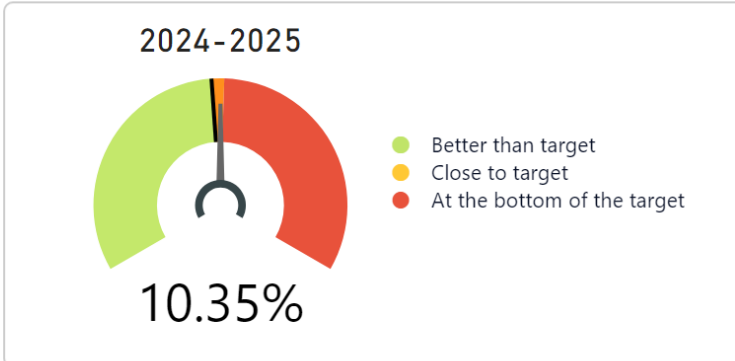**Limite**
None

Unit of measurement
Percentage

Direction
Reduction sought

Target
10.0% based on the previous year's result

2024-2025

10.35%

- ● Better than target
- ● Close to target
- ● At the bottom of the target

Trend over time

9,7% 9,7% 10,1% 10,6% 10,5% 10,2% 10,4%

	T1	T2	T3	T4	T1	T2	T3
		2023-2024				2024-2025	

● Zone 1B ● Zone 4 ● Zone 5 ● Zone 6

2022-2023: 10,0% 9,8% 7,9% 12,8% 6,1%
2023-2024: 11,1% 12,5% 7,0%
2024-2025: 10,5% 13,0% 8,3%

Année	2023-2024			2024-2025			
Zone	T3	T4	Total	T1	T2	T3	Total
Zone 1B	11,4%	11,9%	**11,6%**	11,3%	9,8%	10,2%	**10,5%**
Zone 4	10,0%	10,3%	**10,1%**	10,0%	10,6%	11,0%	**10,5%**
Zone 5	12,5%	12,7%	**12,6%**	12,0%	13,6%	13,3%	**13,0%**
Zone 6	6,9%	7,6%	**7,2%**	8,6%	8,3%	8,2%	**8,3%**
Vitalité	**10,1%**	**10,6%**	**10,4%**	**10,5%**	**10,2%**	**10,4%**	**10,4%**

Avg. monthly permanent employees

Zone 1B
2 260 2 381 2 536

Zone 4
1 216 1 262 1 343

Zone 5
1 105 1 109 1 147

Zone 6
1 816 1 883 1 964

2022-2023 2023-2024 2024-2025

No provincial data

4.0 Organizational Excellence
4.1 Actual versus CIHI expected length of stay ratio
Indicator that shows the effectiveness of length of stay in Network hospitals.

English | Français

RÉSEAU DE SANTÉ
vitalité
HEALTH NETWORK

This indicator represents the effectiveness of the length of stay in our hospitals for typical cases. It represents the difference between the length of stay in acute care and CIHI's expected length of stay. Typical cases exclude deaths, transfers between acute care facilities, discharges against physician advice, and extended stays (beyond the demarcation point). ALC days are also excluded from the calculation for this indicator.
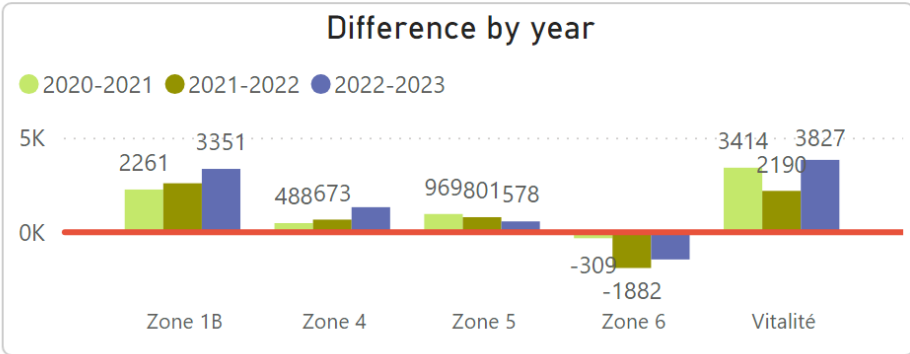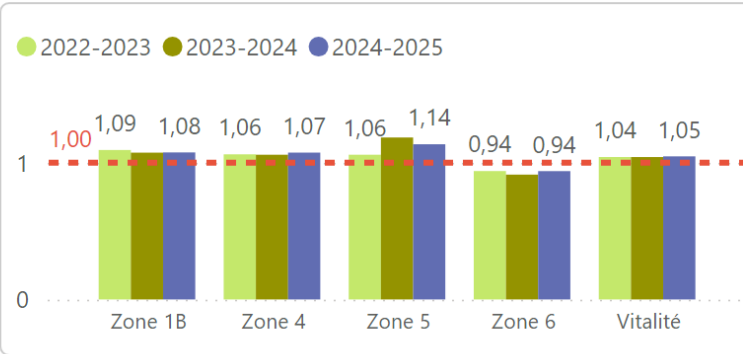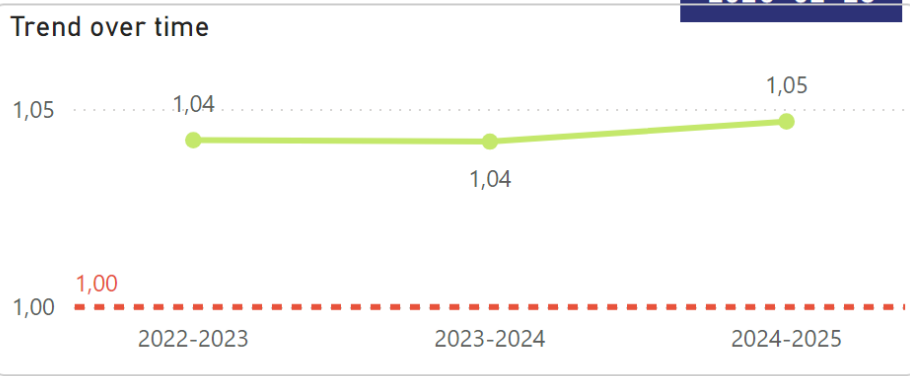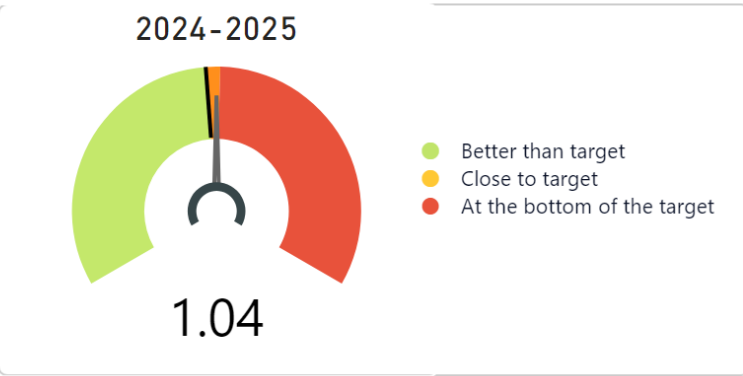
Precision
None

Formula
Number of typical hospitalization days / the number of days of hospitalization planned by CIHI

Leadership
Jenny Toussaint

Unit of measurement
Ratio

Direction
Reduction sought

Target
1.0 determined by the Leadership Team

2024-2025

1.04

- Better than target
- Close to target
- At the bottom of the target

Trend over time

1,05 ... 1,04 ... 1,04 ... 1,05
1,00
2022-2023 | 2023-2024 | 2024-2025

● 2022-2023 ● 2023-2024 ● 2024-2025

	2022-2023	2023-2024	2024-2025
Zone 1B	1,09	1,08	
Zone 4	1,06	1,07	
Zone 5	1,06		1,14
Zone 6	0,94	0,94	
Vitalité	1,04	1,05	

Difference by year

● 2020-2021 ● 2021-2022 ● 2022-2023

	Zone 1B	Zone 4	Zone 5	Zone 6	Vitalité
	2261 / 3351	488 / 673	969 / 801 / 578	-309 / -1882	3414 / 2190 / 3827

Année	2023-2024					2024-2025		
Zone	T1	T2	T3	T4	Total	T1	T2	Total
Zone 1B	1,05	1,07	1,06	1,11	**1,07**	1,10	1,05	**1,08**
Zone 4	1,00	1,04	1,07	1,13	**1,06**	1,08	1,07	**1,07**
Zone 5	1,15	1,22	1,13	1,24	**1,19**	1,15	1,12	**1,14**
Zone 6	0,91	0,93	0,92	0,89	**0,91**	0,93	0,95	**0,94**
Vitalité	1,02	1,05	1,04	1,07	**1,04**	1,06	1,04	**1,05**

No provincial data

Difference by quarter

Année	2023-2024				2024-2025	
Zone	T1	T2	T3	T4	T1	T2
Zone 1B	521	605	617	1105	1012	578
Zone 4	-13	247	397	696	420	364
Zone 5	403	599	319	564	379	268
Zone 6	-538	-385	-491	-667	-452	-294
Vitalité	373	1066	846	1698	1359	916

Indicator that shows the rate of readmission within 30 days of a patient's discharge from hospital.

English   Français

RÉSEAU DE SANTÉ
vitalité
HEALTH NETWORK

2025-02-28

This indicator measures the risk-adjusted rate of urgent readmissions within 30 days of discharge for episodes of care for the following patient groups: obstetric, pediatric, surgical and medical.

Precision

None

Formula

Observed number of readmissions for each facility / Expected number of readmissions for the facility × Canadian average readmission rate

Leadership

Patrick Parent, Dre Natalie Banville, Sharon Smyth Okana et Jenny Toussaint

Data source

CIHI

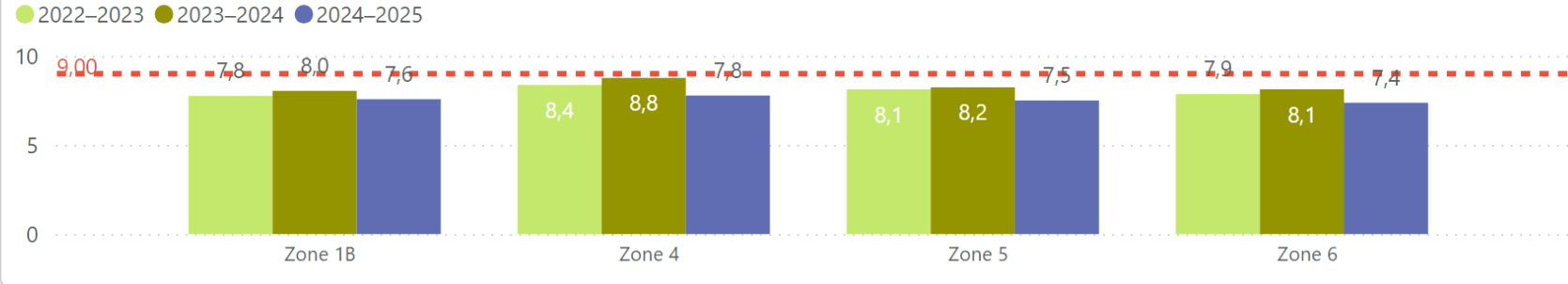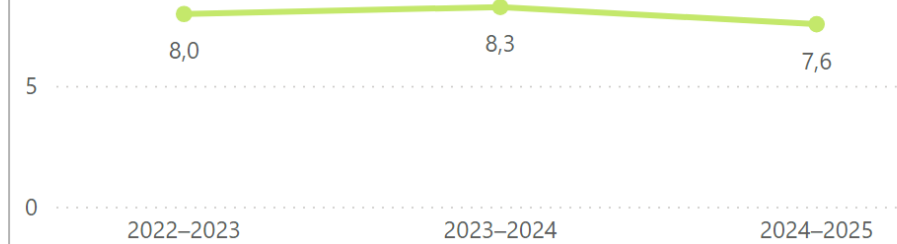**Unit of measurement**

Rate

Direction

Reduction sought

Target

9.0 CIHI (2022-2023)

2024–2025

6.57

- ● Better than target
- ● Close to target
- ● At the bottom of the target

Trend over time

8,0   8,3   7,6

2022–2023   2023–2024   2024–2025

● 2022–2023   ● 2023–2024   ● 2024–2025

Zone 1B	Zone 4	Zone 5	Zone 6
7,8 / 8,0 / 7,6	8,4 / 8,8 / 7,8	8,1 / 8,2 / 7,5	7,9 / 8,1 / 7,4

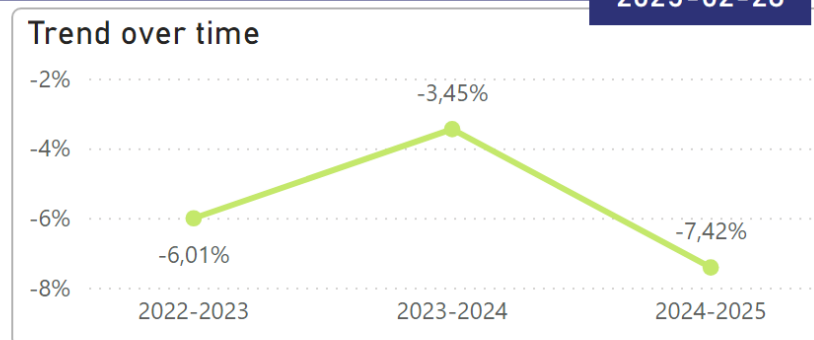| Année	2022–2023					2023–2024					2024–2025		
Zone	T1	T2	T3	T4	Total	T1	T2	T3	T4	Total	T1	T2	Total
Zone 1B	8,17	7,16	7,41	8,38	**7,76**	9,05	7,62	8,77	6,25	**8,04**	8,05	7,08	**7,57**
Zone 4	8,44	7,88	8,73	8,37	**8,37**	8,67	10,68	8,17	7,04	**8,76**	9,03	6,63	**7,78**
Zone 5	12,07	6,51	7,14	6,74	**8,13**	10,76	7,76	7,27	6,33	**8,24**	8,91	6,05	**7,50**
Zone 6	8,33	8,31	8,50	5,34	**7,86**	7,05	9,34	8,70	7,46	**8,13**	8,71	6,07	**7,37**
Vitalité	8,74	7,61	7,98	7,37	**7,98**	8,67	8,81	8,39	6,79	**8,27**	8,58	6,57	**7,56**
Horizon	8,39	7,81	7,63	6,59	**7,69**	8,35	8,89	8,82	7,18	**8,39**	8,26	5,16	**6,89**
Province	8,50	7,75	7,73	6,83	**7,78**	8,45	8,86	8,69	7,06	**8,35**	8,36	5,72	**7,12**
Canada	9,19	8,96	8,79	8,12	**8,82**	9,19	9,44	9,53	8,35	**9,19**	9,37	7,63	**8,52**

4.3 Variance in actual spending on operating budget

English | Français

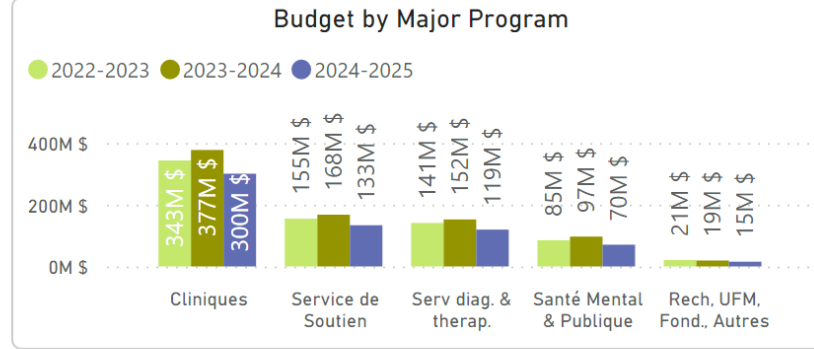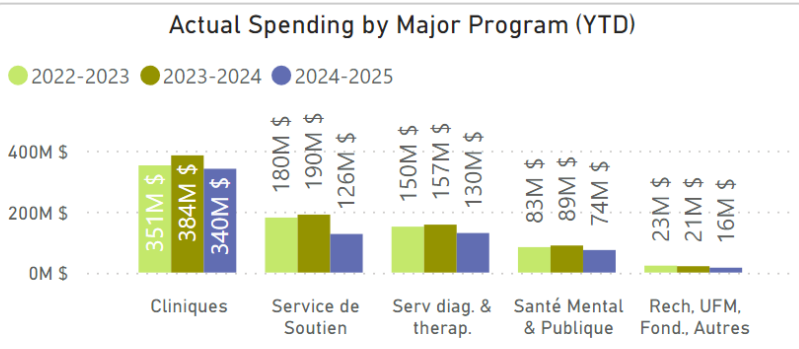RÉSEAU DE SANTÉ
vitalité
HEALTH NETWORK

Indicator that shows the difference between actual and budgeted spending.

2025-02-28

The indicator shows a percentage ratio of our expenses to our budgets.
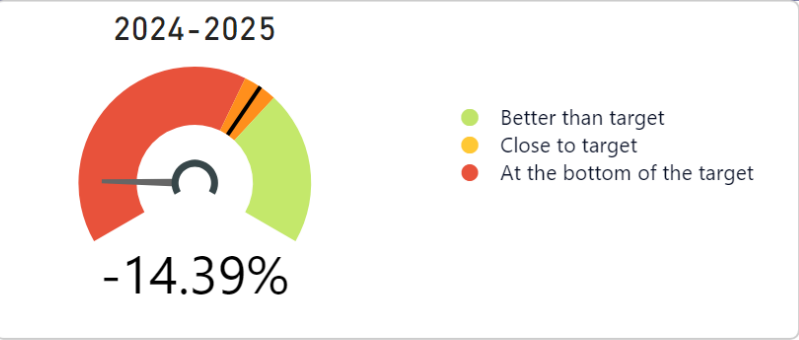
Precision
Excludes pandemic and Medicare A negative % reflects an u...

Formula
(Budget - Actual Spending)/Budget

Leadership
Pierre Michaud

Data source
Meditech

Unit of measurement
Dollars

Direction
Increase sought

Target
+/- 1%

2024-2025

-14.39%

- Better than target
- Close to target
- At the bottom of the target

Trend over time

	2022-2023	2023-2024	2024-2025
	-6,01%	-3,45%	-7,42%

Actual Spending by Major Program (YTD)

● 2022-2023 ● 2023-2024 ● 2024-2025

Program	2022-2023	2023-2024	2024-2025
Cliniques	351M $	384M $	340M $
Service de Soutien	180M $	190M $	126M $
Serv diag. & therap.	150M $	157M $	130M $
Santé Mental & Publique	83M $	89M $	74M $
Rech, UFM, Fond., Autres	23M $	21M $	16M $

Budget by Major Program

● 2022-2023 ● 2023-2024 ● 2024-2025

Program	2022-2023	2023-2024	2024-2025
Cliniques	343M $	377M $	300M $
Service de Soutien	155M $	168M $	133M $
Serv diag. & therap.	141M $	152M $	119M $
Santé Mental & Publique	85M $	97M $	70M $
Rech, UFM, Fond., Autres	21M $	19M $	15M $

Variance in actual spending on operating budget

Année	2023-2024					2024-2025			
Programme	T1	T2	T3	T4	**Total**	T1	T2	T3	**Total**
Cliniques	4,97%	-0,76%	-9,40%	-2,73%	**-1,89%**	-5,66%	-6,71%	-27,11%	**-13,34%**
Rech, UFM, Fond., Autres	-32,36%	23,43%	-14,26%	-9,83%	**-8,29%**	20,57%	-26,65%	-7,32%	**-3,64%**
Santé Mental & Publique	11,07%	12,95%	2,52%	6,22%	**8,27%**	-0,33%	3,64%	-17,36%	**-4,90%**
Serv diag. & therap.	-3,39%	2,99%	-6,90%	-5,63%	**-3,23%**	-6,98%	-8,63%	-10,45%	**-8,70%**
Service de Soutien	-3,41%	-4,24%	-6,64%	-35,90%	**-13,37%**	2,87%	1,09%	11,60%	**5,26%**
Total	**1,57%**	**1,50%**	**-7,06%**	**-9,49%**	**-3,45%**	**-2,89%**	**-4,74%**	**-14,39%**	**-7,42%**

Note that travelling nurses are considered excess costs, therefore these costs are not reflected in the calculation of operational expenses and in the variance.

No provincial data