

**Current Year RESULTS**

- Performance improvement
- Target achieved
- Below target

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Current Year TARGET

### Primary Health Care

Local family health teams providing access to...

a minor emergency appointment within 48 hours or less	a regular appointment within 5 days	Patients in Vitalité's territory with a health care provider <sup>1</sup>
<b>71%</b>	<b>39%</b>	<b>87%</b>
90%	33%	81%

1. Family physician or nurse practitioner

### Addiction and Mental Health Services

Average wait time for...

single-session therapy, i.e., an appointment with a health care professional for rapid psychological support	a child or youth to receive addiction or mental health services after requesting them
<b>6 days</b>	<b>30 days</b>
7 days	24 days

### High Performing Hospitals

Average time to SEE A DOCTOR IN THE EMERGENCY DEPARTMENT...

for a condition requiring resuscitation and/or presenting an immediate threat to life (triage level 1)	for a very urgent condition with a high risk of rapid deterioration (triage level 2)	for an urgent condition that is stable but requires rapid evaluation (triage level 3)
To come	To come	<b>116 min.</b>
0 min.	15 min.	30 min.

Average wait time between the decision to admit a patient from the emergency department and obtaining a suitable hospital bed

**19.91 hours**

8 h

**ACCESS TO SURGERY – Time between...**

referral to orthopedics and the first appointment with this specialist	surgeon's decision to perform hip or knee surgery and the scheduled date of surgery						
To come	<table border="0"> <tr> <td>Target met 71% of the time</td> <td><b>Hip 392* days</b></td> <td>Target met 74% of the time</td> </tr> <tr> <td></td> <td> 182 days</td> <td></td> </tr> </table>	Target met 71% of the time	<b>Hip 392* days</b>	Target met 74% of the time		182 days	
Target met 71% of the time	<b>Hip 392* days</b>	Target met 74% of the time					
	182 days						
Not defined							

\* 90% of patients seen waited less than this number of days

### ACCESS TO ONCOLOGY SERVICES

Wait time between referral and first consultation			Number of days between decision to start cancer treatment and administration of first treatment	
<b>URGENT</b> Stabilize/initiate treatment without delay	<b>SEMI-URGENT</b> Enable prompt care and prevent progression	<b>STANDARD</b> Ensure equitable and planned access	<b>CHEMOTHERAPY</b>	<b>RADIATION THERAPY</b>
To come	To come	To come	To come	To come
0-5 days	7-14 days	21-28 days	7 days	28 days

### ACCESS TO DIAGNOSTIC IMAGING SERVICES

Number of days between non-urgent exam request and completion

<b>MRI</b>		<b>CT</b>		<b>ULTRASOUND</b>		<b>X-RAY</b>	
Urgent	Non-urgent	Urgent	Non-urgent	Urgent	Non-urgent	Urgent	Non-urgent
To come	To come	To come	To come	To come	To come	To come	To come
		<b>URGENT</b> 1 day		<b>NON-URGENT</b> 60 days			